Abdul Bare

IT Manager, IT Project Management & Team Lead
(CRM & ERP, Mobile App, Digital Marketing)
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About Me

My passion in IT Management, Software Development & Digital Marketing has driven me to built a strong skill set in transforming business owners/managers requirements into IT Initiatives from a small to large organizations. Expertise in planning, designing, implementing, managing & securing organization's data servers, network, voip, cctv, wifi infrastructure on local, vpn & cloud from breaches, intrusions, other threats from past 15 years. Leading a team of designers & developers to produce or restructure scalable software, easy to integrate web/mobile apps. Straddle line between IT and the business to help bridge the gap and improve efficiency i.e., conduct business analysis, design processes & software UI/UX, develop fully automated flows & user-friendly features. Hands on experience on implementation, administration & reporting on SAP B1, S/4 HANA, Salesforce, Epicor, Focus, Odoo, MS Dynamics 365 Cloud.

Work Experience

IT Manager, IT Project Management & Team Leader (CRM, ERP, Mobile App, Digital Marketing)

AMINTA FZC / TASKDOORS / TASK INDUSTRY LLC/ 12+ Sharjah, United Arab Emirates.
A leading GCC Manufacturer, Distributor & Trading, Supply Specialized & Engineered Fire Rated at Steel Factory & Wooden Doors at Wood Factory, since 35-Years in Mena Region.   *11-Nov-2005 to Current*

Daily IT Operation, Ongoing Project Task & Management Activities

- **IT infrastructure management, protection, operations, backup and disaster recovery plans,** as a IT Manager responsible for entire Network Patch panels Racks, Data centers, Cloud Servers, UPS infrastructure, DNS, DHCP, GPO's, ensuring properly implemented, maintained and monitored security firewalls on LAN / WAN day/night. Assist, assign & support IT Team on daily IT operations, conduct training session and run awareness campaign to support end user from ticket management system, develop friendly atmosphere, perform at our best, within a fun at head office & branches.

- **Core Business Analyst** Conduct business analysis and research to identify key metrics and opportunities for improvement, develop processes and procedures to ensure business solutions meet strategic goals. Attend internal and external client meetings, understand requirements and act as a bridge between business and IT to deliver end to end solution.

- **IT Projects Management - Lead a high-performance Front End and Back-end developers for** ERP & Mobile App development on Agile Delivery Method with Split Testing, while doing hands-on designing automation workflow UI, APIs, setup goals, define tasks, push for production, testing, GO live & manage timelines to plan a road map for promotional campaign.

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- **Cloud Architect, Management & Securing** web applications, email, ERPs. Provide technical assistance, implement strong security by Fail2Ban, SSH, Unknown URL request block script to auto block IPs. Regular cloud backups & restore for on Azure, Digital Ocean, Google Cloud, AWS.

- **Managing IT Infrastructure - Centralized Storage System** managing Data Centers with 5-in-1 Server Solution (Zynatel-Domain Controller Active Directory, Own-cloud/Next-cloud File Server, Elite Linux Email Server, FOCUS & EPICOR ERP, Asterisk/3cx IP Telephony, 0365, Microsoft 2019 Windows Add. Controller) on VMWARE ESXI Vpshere Virtualization Servers Vcenter, scheduled replication to another ESXI Server, backup to local server and again replicated to offsite storage server by Veeam, XSIbackup and Vembu.

- **Cyber Security Architect & Specialist - Monitor & Protecting Networks LAN/WAN/SAN/NAS/VPN/REMOTE to prevent intruders, attacks & threats.**
  - Analytics/Log Monitoring Level – Protect access to critical assets
    - 24/7 Monitor & Analyze logs to secure network using multiple network monitoring solutions like Datadog, Nagios XI and Zabbix to alert on threat detection, configured 1000's of security template to generate the logs and notify warning, serious threat by sms or email.
  - Server Level Protection – Protect sensitive data & backup to offsite
    - Implement best security Scripts & Antivirus (Trendmicro) to protect from ransomware & any viruses to protect desktops, server, application, which is main target for hacker.
    - Backups and prevents data loss to safeguard organisation's data by implementing strong backup strategies (Fail-over Replication, De-duplication Backup & Backup to Offsite).
  - Gateway & Wireless Level Protection–Setup firewall policy & protect network
    - Implement strong firewall policies on gateways (Cisco, Sonicwall, Fortinet, Draytek) prevent DDOS attack, (analyse & set right thresholds limits), block ping ports to prevent scanning of open ports and apply brute attack policies to auto block IPs upon wrong authentications.
  - User end Awareness Programs – Conduct cyber threat awareness campaign
    - Running user awareness program for quick action on phishing / spam emails, abnormal activities of computers, securely keep password, latest system threats how to take action when alone.

- **IT Storage Administration for DR on SAN & Various Cloud VPS** schedule, replicate, manage, monitor, analyze, document and troubleshoot backups job leveraged across various technologies HP SAN, Dell (Virtual & linear), Synology Enterprise Edition, QNAP,)

- **Designed, Implemented & Protect** Indoor & Outdoor on Cisco & UBNT Unifi Access Points on single Wireless Name, separating Wireless access for Office & Guest.

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- **Digital Marketing - Lead a team of SEO, SMO & UI/UX to** design, build brand awareness through social media channels, email newsletters and blogging for back-links to grow loyal audience. Create digital content, prepare ads campaign paid or organics, based on Audience research, Competitor research, Location targeting, publish/schedule and Monitor.

- **Design & Produce Corporate Product & Service Professional Video** prepare scripts, attach voice over to real-time footage's & circulate to clients/consultant/contractors by social media and promotional campaign on YouTube/Google on every new or update of product/services.

- **Latest software testing lab** to evaluate, analyse and implement which benefits to company sales, marketing team to boost their performance.

- **Vendor & ISP Management–** Research, Assess, Inquire & Negotiate IT Vendors for right product as per ISO and Liaise with Etisalat & DU Managers for new/renewals, keeping bill track records for over-limit bills.

- **ISO Documentation, Risk Management & System Change Management,** encrypt credentials, root cause analysis, fault tolerance, IT Work Instructions, Disaster Recovery Steps, IT policies, IT checklist.

Businesses ERP Core Functional, Technical Specialist & Project Management - Analyze, Design, Develop, Deploy, Fine Tune and Backup Replication on SAP B1, S/4 HANA, Salesforce, Epicor V10, FocusRT, Odoo 16, MS Dynamics 365 Cloud.

- Conducting External & Internal meeting, creating best workflows suits to business.
- Analyze, Design, Develop, Deploy, Operations, Optimize, Upgrade on various ERP.
- Providing implementation and training services to customers at their sites.
- Deep Knowledge of all business processes workflows, including industries such as Consulting, eCommerce,Retail, Servicing, Trading, Manufacturing and Distribution.

SaaS Apps Solutions Architect, Functional, Technical & Project Management from Analyze, Design, Develop to Go Live.

- Core knowledge in developing highly scalable SaaS Apps to sell, distribute as subscription based service to their customers. Right from UI/UX design, creating workflows, develop on Odoo, integrate APIs to make Mobile App (Flutter) and Launch Android, IOS on app stores, as shown on Page 5.

- Design/Deployed Call Center Software to manage Inbound & Outbound Call Campaigns, Control Agents from Real Time Dashboard (for Lead Generation, Customer Support & Services) integrate with CRM & ERP, to handle Helpdesk/Ticket/Task Management and monitor time spent by user for each task and calculate salaries based on completed task/tickets/Issues.

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Business Operation & Industrial Robotic Automation Solution Architect, System Integration Consultant for BMS, EMS, Solar, Scada, Power & Energy Meters.

- Implemented & Managing Industrial automation Real Time Dashboard to monitor Time synchronization System, Temperature and Vibration Sensors on CNC to alert operation manager and energy management solutions saving on monthly cost.

- Analyze & Generate factory machines requirement from Stakeholders, managers, prepare BOQ, help purchase to procure right robotic machines which integrate with ERP & Web to benefit by Shop Floor Manager, Product Manager and company for ROI.

- Design & Integrated all the functional elements like Bio metric fingerprint system, CCTV Cameras, lights, fans, ACs, projector screens to a network and putting them to work from single Ipad/Web Based in factory & workplace. Auto switch off/on lights/ACs/CNC Machines when no one in the area / Fuel Management Generator's / Automate Water Pumping to save huge cost on company expenses.

And had previous working experience before Nov-2005 in India and completed Large Fiber optic Networking Data/Voice/Outdoor Wireless & Implemented IBM Blade Server in Top Universities JNTU, ANGRAU, RVRJC.

Education History

BSc in Computer Science
Institution: Kalinga Colleges Of Science And Technology
*Year of Graduation : 2005*

Microsoft Certified Professional
Institution: Microsoft
Year of Certification: 2004

Relevant Skills

- IT Business Analyst-Transform to develop end-to-end solution.
- IT Infrastructure Management & Service Team Management.
- IT Project Management, Design, Develop & Go Live.
- Various Domains Infrastructure Linux, Windows, MQTT,FreeRTOS.
- 3CX, AVAYA, Asterisk, Freepbx, Cisco IP Telephony System.
- AWS, Azure, Google & Linodes Cloud Setup/Manage.
- VMWARE ESXI Server Virtualization Backup/Replication/DR.
- SAP HANA, Salesforce, Epicor, Focus, Odoo, MS Dynamic O365.
- Digital Marketing SEO SMO, Short reels YouTube Promotions.
- (IOS/Android) Flutter Mobile App Design UI Flow, Push for Development & Publish apps to Google & Apple App stores.
- Data recovery from Crashed Server Raid, VMs, Clouds.
- Graphics Design Logo/Brochures/Flyers/ Product Tech data.
- Real-time Call Center Solution Integration with ERP/CRM.
- Cyber Security Strategies & Cloud Server Network Monitoring.
- Corporate Product & Service Video Script, Edit & Develop
- IT Recruitment (Sourcing, Selection, Screening, Interviews, etc)
- Programming Skills SQL, Js, Python, XML, Dart, PHP.

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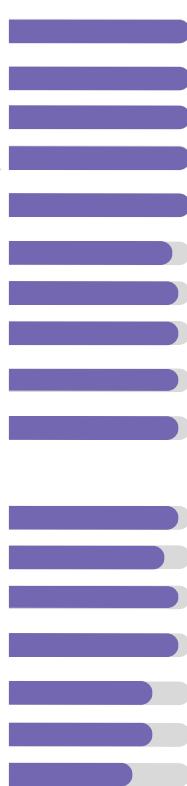
Best Performance Award - May 2008

Successfully planned, designed, deployed gigabyte network infrastructure for more than 500 users, on 3 x 42"U Racks over Fiber Optic, 8-Patch Panels running on Cisco-3560-E Giga Switches. Installed AV Systems, Avaya & Asterisk IP PBX (IVR, Call Distribution, Reporting & Recording), APC UPS, Email & File Server. Deployed Outdoor/Indoor Cameras for Office & Factory, extended network for branch offices over secured VPN. Implemented FocusRT ERP for Manufacturing, Distribution and Trading Companies. Evaluated requirements, created processes flow, design & deployed (SQ to SO, SO to JO, JO to DO, DO to SI), module linking.

Successfully designed, developed & deployed on cloud, scalable SaaS Apps & Business ERP Software's on OdooERP(Python, Js, XML), Integrated RestAPI to make IOS, Android Mobile Apps & attractive customer portals with team size of 5-10.

Designed AI based OpenCV/Yolo Object Detecting/People & Car Counting Software for Car Wash Business and Manufacturing Industries

Designed & developed All-In-One Management SaaS Software for Events, Security, Logistics, Restaurants & Facility Mgmt to live track employee, attendance, task, daily checklist, patrolling & monitor deliveries on Real-time Dashboard from Mobile Apps.

Designed & developed Event Guest & Visitor Management Software with Mobile Apps.

Designed & developed GPS Tracking System with Mobile App, Bluetooth, Tag for kids tracking, old age parents tracking, vehicle tracking, employee tracking, asset tracking.

Deployed Case Management ERP System on Odoo ERP with Mobile Apps for Law Firms

Developed a ERP Software with Singe & Multi-vendor E-commerce Websites, integrated with Mobile App, Customizable RFQ & Appointment System.

Designed, & delpoyed ERP Software with E-commerce Website integrated to Mobile Apps for UK & Spain Leading Clinic, Wellness Center and Multivitamin Distributor.

Real-time POS System integrated for Retail Sector, Hypermarkets, Restaurants, Pharmacies and Spa & Saloon. (OFFLINE/ONLINE) with E commerce Website & App.

Designed & deployed Automobile Spare-parts E-commerce Website, POS, Customer Booking Page with Mobile Apps IOS Android for Retail & Wholesales Industries.

Designed & developing Automobile Taxi Advertisement System for Taxi Companies.

Designed & deployed Online Appointment Checkout System with mobile apps.

Designed & deployed Multiservice SaaS App Customer, Driver, Merchant.

Designed & deployed Subscription Based Single & Multi Branch Restaurant Software.

Designed Hotel Management Software, Backup office, Reception, Kitchen, integration With RFID attendance, PBX, Website, Affiliate Agent, Payment Gateways.

Designed & deployed Property & Tenancy Contract MGMT Software,website & Apps.

Developed Admin Panels and Real time Dashboard on Js for Call Center Software.

Integrate MT5 with Odoo, Buy & Sell. AI Robots to make Trading Saas App In-progress.